



IFCI Financial Services Limited Chennai

Request For Proposal

Notice Inviting Tender for Procurement of Server

Corporate Office: IFCI Financial Services Limited (IFIN), NO 12A KAMAK TOWER, 4th floor,
SOUTH PHASE, NEAR HALLMARK TOWER, CHENNAI, TAMIL NADU - 600032.

- i) Date of issue/opening/publish of Tender document : 02nd September, 4.00 pm
- ii) Last date of receipt of Tender : 08th September, 5.30 pm

Disclaimer

The information provided by the bidders in response to this RFP Document will become the property of the IFIN and will not be returned. IFIN reserves the right to amend, rescind or reissue this RFP Document, and all amendments will be advised to the bidders and such amendments will be binding on them. IFIN also reserves its right to accept or reject any or all the responses to this RFP Document without assigning any reason whatsoever.

This document is prepared by IFCI Financial Services Limited for its requirement of Server Hardware. It should not be reused or copied, or used either partially or fully, in any form.

While the document has been prepared in good faith, no representation or warranty, express or implied, is or will be made, and no responsibility or liability will be accepted by IFIN or any of its employees, in relation to the accuracy or completeness of this document, and any liability thereof is expressly disclaimed. The RFP is not an offer by IFIN, but an invitation for service provider's responses. No contractual obligation on behalf of IFIN, whatsoever, shall arise from the offer process unless and until a formal contract is signed and executed by duly authorized officials of IFIN and the Bidder.

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1. Preface

Sealed Tenders are invited by the IFCI Financial Services Ltd (IFIN) under Two Bid System i.e. Technical Bid and Financial Bid from reputed, experienced and financially sound Companies/Firms/Agencies for **Procurement of Server at Chennai office** located at the address mentioned below for three years protection license on the terms and conditions mentioned in the tender document.

2. Name and address of the authority

Office Address:

IFCI Financial Services Limited (IFIN),
NO 12A KAMAK TOWER, 4th floor,
SOUTH PHASE, NEAR HALLMARK TOWER,
CHENNAI TAMILNADU - 600032.
Email: it@ifinltd.in

3. Website link for downloading the tender document

<https://www.ifinltd.in>

4. Contact person(s) for any queries related to tender:

Tender-related clarification may be obtained from:

Mr. M. Ramachandran, Head-IT / S. Muthukumarasamy, Deputy Head-IT
Written queries can be sent by email at:
ramachandran@ifinltd.in / muthukumarasamy@ifinltd.in
Telephone: 044-28306606

5. Submission of the tender

This Tender is a limited tender. So, offers will be accepted in hard copy.

6. Schedule for invitation for bids:

I. Date of issue/opening/publish of Tender document	02 nd September, 4.00 PM
II. Last date of receipt of Tender	08 th September, 5.30 PM
III. Date and time of opening of Tender (Technical Bid)	09 th September, 11.30 AM
IV. Date and time of opening of Tender (Financial Bid)2024	10 th September, 11.30 AM

The submitted bid will be opened at NO 12A KAMAK TOWER, 4th floor, SOUTH PHASE, NEAR HALLMARK TOWER, CHENNAI TAMILNADU - 600032. The opening time of the bid will be communicated to the respective bidders, and bidders are requested to participate in the bid opening through offline or online (link will be communicated separately for participation).

7. Period for validity of tender document:

7 Days from the date of opening of the Bid.

8. Type of bidding process:

Two sealed cover, separately for the Technical & Financial bid

9. Procedure for Submission:

Technical Bid: Bidders are requested to drop (Sealed cover) at IFIN's corporate office, Tender Box kept in reception.

Financial Bid: Bidders are requested to drop (Sealed cover) at IFIN's Corporate Office Tender Box kept in the reception. (The financial bid should also include GST and/or applicable taxes)

Original documents of the Technical & Financial bid should be dropped in the tender box kept in the reception of NO 12A KAMAK TOWER, 4th floor, SOUTH PHASE, NEAR HALLMARK TOWER, CHENNAI TAMILNADU - 600032 on or before 08th September, 5.30 PM.

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10. Technical Bid – Eligibility Conditions

The tendering Company/OEM/Dealer/Integrator shall fulfil the following technical specifications for Technical Bid:-

- This invitation for bids is open to all reputed original equipment manufacturers (OEMs) or their Authorized System Integrator/Dealer.
- The Company/OEM/Dealer/Integrator shall have a financial turnover of at least Rs.. 50 lakhs per annum for each of the last three years. (ANNEXURE – I)
- The Head Office/ Branch Office of the bidding Company/OEM/Dealer/Integrator shall be located in **Chennai**.
- The Company/OEM/Dealer/Integrator shall have been registered with the Income Tax and Service/GST Tax Department. (ANNEXURE–II)
- The Bidder should not have been blacklisted in any Government / Government undertaking / public sector companies. (ANNEXURE–III)
- The Bidder should have experience in supplying, installing, configuring, and implementing for a minimum of 3 years (ANNEXURE–IV)

Note: Please furnish the annexure duly signed by the bidder.

Technical Specifications:

(To be submitted along with the technical bid on the Company letterhead)

The proposed server shall be of Dell or HPE make, latest generation, with specifications as detailed in the table below. Vendor to quote for the lowest-priced compliant option:

S.NO	Features	Dell PowerEdge R760	HPE ProLiant DL380 Gen11	Vendor Confirmation
1.	Make	Dell PowerEdge R760	HPE ProLiant DL380 Gen11	
2.	Form Factor (RU)	2U Rack	2U Rack	
3.	SKU Description	R760 with two Intel® Xeon® Gold (≥24/32-core) CPUs, 256 GB DDR5 RDIMM, PERC RAID, up to 20 TB HDDs, dual PSU, 3-year support	DL380 Gen11 with two Intel® Xeon® Gold (≥24/32-core) CPUs, 256 GB DDR5 Smart Memory, MR408i-o RAID, up to 20 TB HDDs, dual PSU, 3/3/3 support	
4.	Processor	Dual Intel® Xeon® Gold (≥24/32 cores each)	Dual Intel® Xeon® Gold (≥24/32 cores each)	
5.	Server Memory	256 GB DDR5 RDIMM (scalable to 8 TB) (Dell, Dell Technologies)	256 GB DDR5 Smart Memory (scalable to 8 TB) (Global One Technology)	
6.	Server Accelerator	Optional GPUs (air- or liquid-cooled)	Optional GPUs (air-cooled)	
7.	Server Expansions	Up to 8 PCIe Gen5 slots	Up to 8 PCIe Gen5 + 2 OCP 3.0 slots	
8.	Server Controllers	Dual-port Ethernet LOM / optional OCP adapters	Broadcom BCM5719 1Gb 4-port OCP adapter	
9.	Storage Controller	PERC RAID (H755, H965, etc.)	HPE MR408i-o Gen11 RAID controller	
10.	Server Drives	Supports up to 20 TB HDD (e.g., 4 × 5 TB or equivalent) within chassis limits (Reddit)	Supports up to 20 EDSFF or SFF HDDs totaling ~20 TB, depending on drive type and chassis configuration (Server Compute Works, Cloud Ninjas)	

S.NO	Features	Dell PowerEdge R760	HPE ProLiant DL380 Gen11	Vendor Confirmation
11.	Server Power	Redundant Platinum/Titanium PSUs	Redundant Flex Slot Platinum PSUs	
12.	Management Software	iDRAC9 + OpenManage suite	iLO 6 + HPE GreenLake Compute Ops Management	
13.	Security	TPM 2.0, Silicon Root of Trust, Secure Boot, System Lockdown, Secure Erase	TPM 2.0, Silicon Root of Trust, intrusion detection	
14.	Warranty	3-year ProSupport with NBD onsite	3 parts/labor/onsite (3/3/3)	

BID EVALUATION

IFIN will evaluate the bid submitted by the bidders under this RFP. It is IFIN's discretion to decide at the relevant point in time. The eligibility bid submitted by the bidder will be evaluated against the Eligibility criteria set forth in the RFP. The bidder needs to comply with all the eligibility criteria mentioned in the RFP to be evaluated for evaluation. Non-compliance with any of the mentioned criteria would result in outright rejection of the bidder's proposal. The decision of IFIN would be final and binding on all the bidders to this document. IFIN may accept to reject an offer without assigning any reason whatsoever. The bidder is required to comply with the requirements mentioned in the RFP. Non-compliance with this may lead to the disqualification of a bidder, which would be at the discretion of IFIN.

[To calculate the bidder evaluation, Technical Bid – 50 % and Financial Bid – 50%]

Responses from respondents will be evaluated on two stages, sequentially, as below;–

Stage A	Technical Evaluation consisting of a Document Evaluation with eligibility criteria. Bidders who will secure 50 marks out of 100 marks will qualify in Stage A and will be selected next stage.
Stage B	Commercial Evaluation

During evaluation of this RFP, IFIN, at its discretion, may ask the Bidder for clarification in respect of its tender. The request for clarification and the response shall be in writing, and no change in the substance of the tender shall be sought, offered, or permitted. IFIN reserves the right to accept or reject any tender in whole or in part without assigning any reason thereof. The decision of IFIN shall be final and binding on all the bidders to this document, and IFIN will not entertain any correspondence in this regard. The evaluation methodology vis-à-vis the weightages is as under.

Stage A

Sr. No.	Parameter	Performance Level	Score
1	The bidder should be in business for more than 1 year as of 02nd September 2025	1 year – 2 years	10
		>1 year – 3 years	12
		>3 years – 5 years	15
		Above 5 years	20
2	Technical Manpower Strength (Server/IT Professionals on roll)	Min 3 employees	10
		>4-10 employees	12
		11-20 employees	15
		20+ employees	20
3	Experience in Server Supply & Installation (in the last 1 year)	1 clients	10
		3 clients	12
		5 clients	15
		10+ clients	20
4	Server Specifications & Capabilities (as per requirement: 256GB RAM, up to 20TB HDD, Dell/HPE)	Meets minimum specs	10
		Meets + offers higher CPU or RAM	12
		Meets + offers higher storage & redundancy	15
		Meets + offers higher specs & additional features (e.g., advanced RAID, redundant PSUs)	20
5	Post-implementation support structure	Basic support	3
		Business hours	5
		5-day support with SLA	7
		24x7 support	10
6	The Bidders should have a minimum average turnover of INR 50 Lakhs and must have a positive net worth as per the audited financial statement.	Rs. 50 L – Rs. 55 L	5
		>Rs. 55 L – Rs. 60 L	7
		>Rs. 60 L - Rs. 65 L	8
		>Rs. 70 Lakhs	10
	TOTAL		100

The maximum score would be 100, and bidders' minimum scoring of 50 marks will be selected for the next stage of stage.

Stage B

A commercial bid proposal should give all the relevant price information. No information should be kept blank. The offer should be in strict conformity with the format and conditions as given above.

The commercial proposals of short shortlisted bidders shall then be opened and evaluated for completeness. If the commercial quote is incomplete, i.e., either for not providing the quote or for all the required services, it shall be presumed that the services shall be provided without any additional cost to IFIN. IFIN may, however, in its absolute discretion, disqualify the bidder whose commercial quote is found to be incomplete. All related applications and deployment costs that are a part of the bidder's proposed solution architecture will be under the ownership of the bidder, and the cost of the same should be factored into the commercial bid.

12. Terms & Conditions:

1. The Bidder shall ensure uninterrupted services, support, and compliance with all terms and conditions during the entire 3-year or above warranty period.
2. The tenders should be submitted in the prescribed manner as mentioned in Para 7 above regarding Procedure for Submission.
3. Tenders with incomplete tenders/tenders without a signature on each page are liable to be rejected.
4. For any clarification regarding technical details of the Server, you may visit our office during working days only between 10 a.m. to 5 p.m. before the last date of tender submission.
5. During this validity period, the Bidder shall not withdraw, alter, or modify the bid in any manner.
6. IFIN's Corporate Office reserves the right to accept/reject any quotation without assigning any reason.
7. The Bidder shall quote every item as mentioned in the tender documents. The total bid price shall be inclusive of all applicable taxes, levies, and duties. The amount of taxes, levies, duties, or any other charges included in the price should be indicated clearly.
8. In case of any default by the bidder in any of the terms & conditions, IFIN has the right to terminate the contract by giving 7 days' notice in writing to the bidder.
9. The Courts in Chennai alone shall have exclusive jurisdiction over any matter/dispute relating to or arising out of this contract.
10. The Selected Bidder must supply, deliver, and install the servers within seven (7) working days from the date of issuance of the Purchase Order/Letter of Intent.

11. The final acceptance of the tender would be entirely vested with the IFIN office, which reserves the right to accept or reject any tender at any stage of the tender. The decision of the IFIN, in this regard, will be final, and no disputes in this regard will be entertained.

12. IFIN shall not be responsible for death, injury, or accident to the Bidder's employee, also the Bidder should also provide all the safety equipment for their employees. Which may arise out of and in the course of their duties at IFIN's premises.

13. Payment of bills:

The total amount of Server procurement will be paid once the agreement is signed by the bidder, and T.D.S/GST as applicable will be deducted/added.

14. Period of OEM license:

The OEM license will be awarded to IFIN for three years, which may be extendable further, on the basis of satisfactory performance of the firm. The license agreement will be terminated at any time during the pendency of the contract if the service is found unsatisfactory.

15. Force Majeure:

Neither party shall be liable for non-performance of any obligation under this contract if it is unable to perform that obligation in whole or in part by reason of Force Majeure. If either party seeks to rely on this clause, it shall immediately give notice to the other with full particulars of the matter claimed as a Force Majeure event, along with a written explanation. The parties so affected shall take all reasonable steps to remedy the failure to perform and to keep the other party informed of the steps being taken to mitigate the effects of Force Majeure. In the event of Force Majeure lasting for more than three months, either party may, following consultation with the other, terminate this contract by giving fifteen days prior written notice.

"APPLICATIONS RECEIVED AFTER THE DUE DATE WILL NOT BE ENTERTAINED"

Annexure-1

Profile of vendor organization (To be submitted on letterhead)

1	Name of Company	
2	Date of Incorporation	
3	Company full address	
4	Contact details: Name, phone, fax, and e-mail	
5	Number of years in business	
6	Authorized Account Representative	
7	Please confirm if you have all regulatory registrations in place to undertake this line of business activity	

Authorized Signatory

Company Seal:

Date:

ANNEXURE – I Declaration regarding Bidder Company/OEM/Dealer/Integrator is having a financial turnover of at least Rs. 50 lakhs per annum for each of the last three years.

(To be given on Company Letter Head)

To,

**IFCI Financial Services Limited (IFIN),
NO 12A KAMAK TOWER, 4th floor,
SOUTH PHASE, NEAR HALLMARK TOWER,
CHENNAI TAMILNADU - 600032.**

Sub: Declaration regarding Bidder Company/OEM/Dealer/Integrator is having a financial turnover of at least Rs. 50 lakhs per annum for each of the last three years.

Dear Sir,

I / We hereby certify that _____ (Company Name) is having financial turnover as mentioned below on date of submission of bid.

Sr.No.	Financial Year	Turnover Rs. In Lakhs
1	2022-2023	
2	2023-2024	
3	2024-2025	

Signature:

**Name of the Authorized Person:
(Authorized for this RFP)**

Designation:

Date:

ANNEXURE–II: Declaration regarding the bidder Company/OEM/Dealer/Integrator shall have been registered with the Income Tax and Service/GST Tax Department.

(To be given on Company Letter Head)

To,

**IFCI Financial Services Limited (IFIN),
NO 12A KAMAK TOWER, 4th floor,
SOUTH PHASE, NEAR HALLMARK TOWER,
CHENNAI TAMILNADU - 600032.**

Sub: Declaration regarding the bidder Company/OEM/Dealer/Integrator shall have been registered with the Income Tax and Service/GST Tax Department.

Dear Sir,

I / We hereby certify that _____ (Company Name) is registered with the Income Tax and Service/GST Tax Department on date of submission of bid.

Signature:

**Name of the Authorized Person:
(Authorized for this RFP)**

Designation:

Date:

**ANNEXURE–III: Declaration regarding Bidder's not has been blacklisted in any
Government / Government undertaking / public sector companies.**

(To be given on Company Letter Head)

To,

**IFCI Financial Services Limited (IFIN),
NO 12A KAMAK TOWER, 4th floor,
SOUTH PHASE, NEAR HALLMARK TOWER,
CHENNAI TAMILNADU - 600032.**

**Sub: Declaration regarding Bidder's not having been blacklisted in any
Government / Government undertaking / public sector companies.**

Dear Sir,

I / We hereby certify that _____ (Company Name) is not have
been blacklisted in any Government / Government undertaking / Public sector companies
on date of submission of bid.

Signature:

**Name of the Authorized Person:
(Authorized for this RFP)**

Designation:

Date:

ANNEXURE–IV: Declaration of being in business for more than 3 years of consecutive experience as on 02nd September 2025

(To be given on Company Letter Head)

To,

**IFCI Financial Services Limited (IFIN),
NO 12A KAMAK TOWER, 4th floor,
SOUTH PHASE, NEAR HALLMARK TOWER,
CHENNAI TAMILNADU - 600032.**

Sub: Declaration of being in business for more than 3 years with consecutive experience as on 02nd September 2025.

Dear Sir,

I/We hereby certify that _____ (Company Name) is a reputed and established entity in the business with a _____ years of consecutive experience as on 02nd September 2025.

Please find enclosed the following supporting documents for the same:

1. Certificate of Incorporation/Registration
2. License
3. Any other relevant document(s)

Signature:

**Name of the Authorized Person:
(Authorized for this RFP)**

Designation:

Date:

ANNEXURE–V: Declaration regarding Bidder having permanent technical support staff posted in Chennai with more than 5 Nos.

(To be given on Company Letter Head)

To,

**IFCI Financial Services Limited (IFIN),
NO 12A KAMAK TOWER, 4th floor,
SOUTH PHASE, NEAR HALLMARK TOWER,
CHENNAI TAMILNADU - 600032.**

Sub: Declaration regarding bidders having permanent technical support staff posted in Chennai.

Dear Sir,

I / We hereby certify that _____ (Company Name) is having permanent technical support staff posted in Chennai with technical support team size of _____ numbers on date of submission of bid.

Signature:

**Name of the Authorized Person:
(Authorized for this RFP)**

Designation:

Date: